

FY 21

Testimony before House Commerce & Economic **Development Committee** February 19, 2020 Scott A. Giles, President & CEO Marilyn Cargill, Vice President of Financial Aid Services, Marketing & Research **Vermont Student Assistance Corporation**



VSAC opens the doors to education:

- Administers Vermont's 529 college savings plan, with 22,478 accounts worth \$406 million.
- Provides career and education counseling to 7,500 students of all ages
- Provide financial aid and forms nights in nearly every high school
- Administers the Vermont State Grant program for low-income Vermonters
- Administers 150 scholarship programs worth \$5.4 million annually just for Vermonters
- Provides \$50 million in student and parent loans to help cover the cost of education and training
- Provides comprehensive loan counseling to borrowers

VSAC's student outreach:

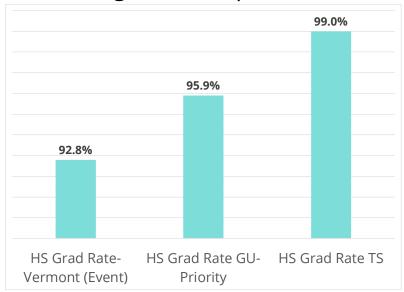
Talent Search & GEAR UP

Serving (AY18-19):

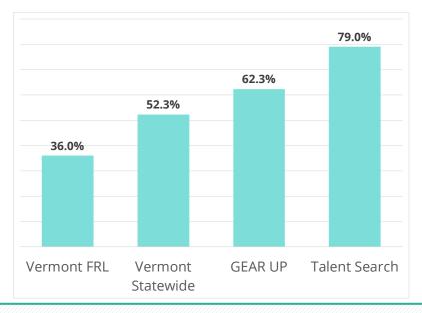
- 75 Vermont schools
- 4,245 middle school and high school students

Demonstrating results:

2018 12th grade Completion Rates



Fall 2018 Postsecondary Education Enrollment Rates

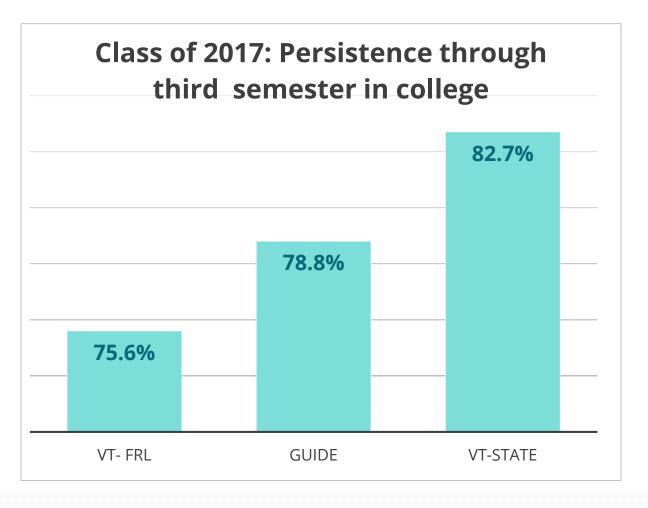




GUIDEing GEAR UP students in college

 The "Giving Undergraduates Important Direction in their Education" program, known as **GUIDE** is now in its 8th year

• Supports students into their 3rd semester in college





Credential of Value Scholarship

Established in FY2019, this scholarship was created by *The Curtis Fund* to support students pursuing certificate programs.

The Hoehl Foundation added \$300,000 over 3 years to the program in FY2020

Scholarship's Priorities:

- Lead to high demand/livable wage jobs as identified by the McClure Foundation
- Statewide geographic diversity
- Stackable credentials
- Gender diversity
- Field of study diversity

Outcomes:

- 62 students awarded to date
- 24 fields of study in FY '20



Vermont State Grant programs

In the 2018-2019 academic year (FY 2019), VSAC awarded 11,776 need-based education grants to students attending school full- or part-time or enrolled in nondegree courses of study.

VSAC Appropriation FY20: \$20,478,588

VT Grant Program	FY19 Grant Awards
Full-time	7,710
Part-time	2,578
Advancement	1,478

NEW in 2019: Micro-grants

Unexpected expenses can derail even the most dedicated of students.

Almost 70 students slated to drop out of school have received a small grant of \$400 or less to help address unexpected expenses.

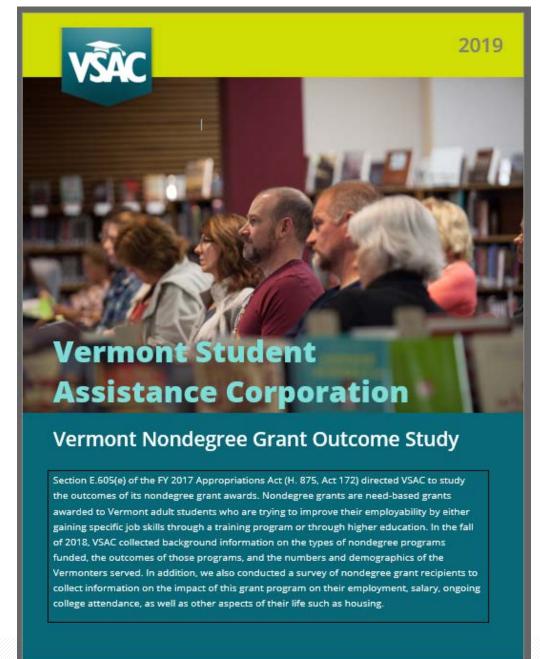
- 1. Computer issues
- 2. Car repair/tires
- 3. Food insecurity
- 4. Help with housing deposits

Source: VSAC FY19 Program Statistics

Opening doors for adult students

Vermont Nondegree Grant Outcome Study (2019)

Findings from the latest survey of Nondegree grant recipients awarded for academic year 2017-2018





Vermont Advancement Grant

The average Advancement Grant recipient is:







\$19,750

AVERAGE ANNUAL INCOME



Despite historically low unemployment rates, adult Vermonters increasingly turn to the Advancement Grant to grow and develop new skills.

In recognition, the Vermont Legislature approved additional one-time funding in the program for FY20.



Vermont Advancement Grant

Helping adults advance in Vermont's workforce

In FY19, 1,247 Vermonters used their Advancement Grant (nee Nondegree Grant):

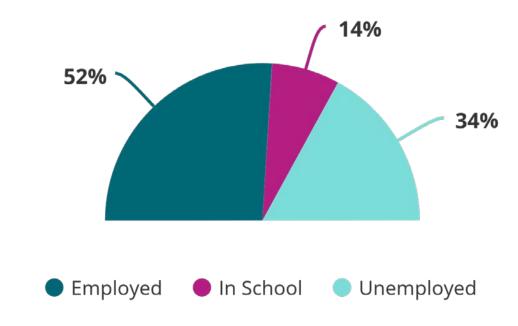
To enter the trades, such as:

- construction workers
- linemen
- cosmetologists
- culinary arts

As well as:

- Farn CDL licenses
- Obtain certification as childcare providers
- Enter healthcare professions such as LNAs and dental assistants

Those Who Were Unemployed BEFORE Taking the Nondegree Course Are Working or in School





State Loan Program by the numbers

- VSAC issued \$50 Million in Parent and Student Loans
- Delinquency rates under 2%
- Borrower Benefits
 - Borrowers saved \$1.7 million in FY '19
 - \$180.5 million saved since 1995
- Scam Prevention
 - Work directly to protect Vermont borrowers
 - Work with Vermont's Attorney General to educate borrowers
 - Collaborate with Vermont's Congressional Delegation



After college: help is a phone call away

- **Vermont Advantage Loan Coach**: free, in-depth personalized education debt counseling.
- VSAC's **Customer Relations team** works closely with borrowers to help them understand all the repayment options available to them.

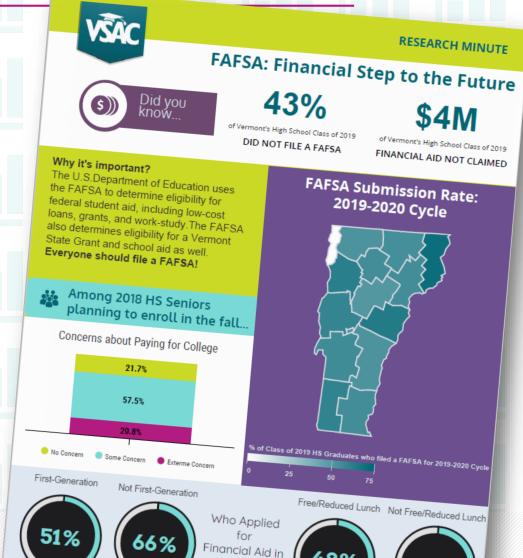


"I can't thank you all enough for the help and patience over the years. I still have a loan for my daughter, but VSAC helped my son become a VT State police officer. Nothing but kudos to all of you there!"

~Susan

VSAC Research: Informing Policy

- Class of 2012 Report Series
- Non-Degree Survey
- VSAC Research Minute
- FY19 County Facts





Improving education outcomes in Vermont

The third report on postsecondary outcomes of Vermont's high school Class of 2012.

Reports findings on:

- Degree completion within four years among students who enrolled in the fall of 2012, at 4-year institutions as full-time students;
- Degree attainment of the entire cohort within four years.

Coming Soon:
Degree Completion at 2year institutions



Postsecondary Enrollment & Completion within Four Years of Graduation

Executive Summary

In 2014, VSAC issued a report on the aspirations of the Vermont High School Class of 2012. The following year, 2015, VSAC issued a report on the postsecondary enrollment of the Class of 2012. This third report looks at the Class of 2012 four years after high school graduation and describes the percentage of graduates who enrolled in postsecondary education, along with the percentage who attained a degree within four years. This report also discusses some of the factors associated with the timely completion of a degree. The study provides some encouraging data about the four-year graduation rates of matriculated members of the class as a whole. However, the data also reveals wide variation in the success rates between students from different socioeconomic groups and between students attending different institutions of higher education.

This report examines the on-time completion rates of Vermont high school graduates who began their postsecondary education full-time at a four-year school. Vermont high school students enroll immediately in four-year institutions at a higher rate than the

VSAC's FY21 request

- Level funding \$19,978,588 (FY20 total base appropriation) plus adding the FY2020 one-time \$500,000 for Advancement Grant (nee nondegree) funding to VSAC's base appropriation.
- \$200,000 for continuation of the Aspirations Program to boost the number of high school graduates continuing to college or training
- Level funding \$85,000 for the Dual Enrollment Stipend Program

Together, these investments in Vermont's support to students and adults would result in an FY2021 base appropriation to VSAC of \$20,478,588, as well as \$85,000 for Dual Enrollment Stipends.



Appendix A VSAC Services



for all Vermont
students,
but especially for
those
—of any age—
who believe that
the doors to
education and training
are closed to them.





Figures as of Fy19 er

Pathways to Postsecondary Education and Training

PreK-6th	7th	8th	9th	10th	11th	12th	Postsecondary
ASF Tv H.			22,478 accou	nts worth \$406M			
	CEARLID		3,269	students			GEAR UP scholarships
	GEAR UP Talent Search		986 students				851 scholarships
	School counselor		356 a	 ttendees			
	training		College planning e-mail		10,626		VT grants from VSAC
		communications to students and parents	College & Career	1,523 attendees	,	VT grants from VSAC 11,776 awards	
			Pathways	Managing College Costs nights and/or Forms nights	2,048 attendees at 64 high schools	VSAC's Advantage Log \$45M	
				FAFSA completion	-	CLUDE 202 Sunt	
				Dual enrollment 312 stipends worth \$46,800 stipends		GUIDE 202 first-year students	
					Superius	Early college stipends	159 stipends worth \$23,850
			Intro to College——————————————————————————————————		-		
	ASPIRATION INITIATIVES	1,263 students served		Remedial vouchers —		-	Career & financial aid at CCV sites
	Twinfield —					-	
	Hazen Union ———————————————————————————————————						
	Central VT Career Ctr -					>	
reated Nov 2019)							Educational Opportu Centers for adult lea 1,770 adult learners

VERMONT'S Education Pipeline

Our Class of 2012 Senior Survey findings show that we are losing human capital at every point along the path to higher education.

Four years after graduating from high school, 3.4 out of 10 Vermont students have earned a two- or four-year degree.

These numbers, however, vary considerably when we consider gender, first-generation status, academic preparation and geographic region.





Customer Calls to Communicate Trouble Making Their Loan Payment

Call begins - ID verification -confirm speaking with borrower and not a 3rd party company trying to act on behalf of borrower - obtain SSN or account #, full name, address, phone #s. email Is this a short-term situation where you need only a temporary option, or do you anticipate this

amount to be

forward?

Short

-term

Are you working?

No

Longterm unmanageable moving

Yes

• What is your family size? • What was your AGI from your most recent Federal Income Tax Return (within the last 2 years)? Did you file single or joint?

Evaluate eligibility for IDR (federal, non-parent loans)

• Does the AGI reflect your current income situation - if not, obtain current income for borrower (and spouse if applicable)

• Do you have outside federal education debt with other lenders?

If they qualify for IDR, counsel on the plan, including their estimated PFH and Permanent-Standard amounts, review of the forgiveness component, explanation of the annual renewal, and how to apply (including income docs required).

Provide estimates for their federal loans if they switched to one of the following:

- Graduated Repayment
- Extended Repayment*
- Graduated Extended Repayment*

Yes

*If they have a current principal balance greater than or equal to \$30.000

Also discuss consolidation to potentially extend term, lower monthly payments, and possibly give additional repayment options.

Counsel on Economic

Hardship (assuming

eligibility remains) for

federal loans – this

includes how to apply,

how long the option is

for, and what happens

to their interest - if

they have private

loans, assess potential

for lender

discretionary options

(no-pay or reduced-

pay forbearance).

If they've indicated they are working

Where do you work?

Counsel on Public Services Forgiveness and/or non-PSLF Forgiveness Programs (e.g. Teacher Loan Forgiveness) if they indicate they are employed in a job that is eligible for forgiveness and they have federal loans.

> Where do you work?

Do you work more or less than 30 hours per week? Less

No

What is the AGI from your most recent FITR? What is your GMI? What is your family size? Calculate eligibility for More Economic Hardship Deferment. Do they

No

No

qualify based on calculations?

If IDR is

not an

option

Do you receive any taxable income? If yes, what is your GMI? What is your MLP for any federal loans with other lenders? Calculate eligibility for Excess Debt Burden Mandatory Forbearance (MLP must be greater than or equal to 20% GMI). Do they qualify for EDB MFA

No

If they don't qualify for entitlements on federal loans, assess eligibility for a lender discretionary option (such as a No-Pay Forbearance) – this includes a review of past forbearance

to determine whether a forbearance can be offered.

Are you registered & seeking FT employment in anv field/ salary **OR** receiving unemployment benefits?

Yes

Counsel on Unemployment Deferment (assuming eligibility remains) for federal loans - this includes how to apply, how long the option is for, and what happens to their interest - if they have private loans assess potential for lender discretionary options (no-pay or reduced pay forbearance).

Counsel on Economic Hardship Deferment (assuming eligibility remains) for federal loans – this includes how to apply, how long the option is for, and what happens to their interest – if they have private loans, assess potential for lender discretionary options (no-pay or reducedpay forbearance).

Do you receive any types

of public assistance?

Yes

Yes

based on calculations?

Counsel on EDB MFA (assuming eligibility remains) for federal loans – this includes how to apply, how long the option is for, and what happens to their interest – if they have private loans, assess potential for lender discretionary options (no-pay or reduced-pay forbearance.